

ECHUCA MOAMA BUS TOURS - TERMS AND CONDITIONS

INSURANCE AND PUBLIC LIABILITY

Echuca Moama Bus Tours holds public liability insurance, however, all tours are taken on the understanding that each individual passenger be responsible for their own well-being and safety. Drink driving laws are very specific and it is the customers responsibility to adhere to them after the completion of the tour.

HEALTH AND SAFETY

Whilst travelling on board our vehicle, with the exception of bottled water, there is to be no consumption of alcohol or food. Echuca Moama Bus Tours does not condone excessive or binge drinking.

Smoking is not permitted on our vehicle or inside venues unless it is a designated smoking area.

Seat belts must be worn at all times.

Please respect other passengers by limiting the use of mobile phones to texting only whilst onboard the vehicle and at the cellar doors.

BEHAVIOUR

You are responsible for your own behaviour. Uncontrollable and disruptive behaviour will not be tolerated.

If the safety and comfort of passengers is being compromised the offending party will be removed from the tour and will not be entitled to any refund.

A minimum fee of \$200 will apply to any damage or where cleaning is required on our bus. We reserve the right to charge your credit card without authorisation from you to cover the cost for any damage incurred by you or by guests you booked.

CUSTOMERS PROPERTY

Any property of the Customer bought on a tour is completely at the Customer's risk as regards to loss or damage caused to the property or by it. Should any loss occur, please contact Echuca Moama Bus Tours immediately to register into lost property system.

PRICES

Advertised prices are correct at time of publication and are subject to change without notification.

Prices are inclusive of GST.

All prices stated at the time of booking may not be varied.

CANCELLATION

Echuca Moama Bus Tours require **NO LESS THAN 7 (SEVEN) BUSINESS DAYS' NOTICE** of any cancellation. In the event that seven business days' is not given, Echuca Moama Bus Tours shall retain the 50% deposit made on the booking.

In the event of an unforeseen event (vehicle accident), our tours will be cancelled by us with as much notice as possible and a full refund provided.